



Lost or Stolen Pay Card

If your pay card is lost or stolen, you should contact Choice HR at 877-315-0004 immediately to deactivate the card and replace with a new one. Choice HR will also transfer any funds from the old card to your new card.

During Choice non-business hours or weekends, employees should call the Pay Card 24-hour customer service number directly and ask them to deactivate the card. The number is 877-380-0980.

*****Please note, if calling the Pay Card company directly, you can request a replacement card, however it can take 7-10 business days to receive your replacement card. Choice HR recommends having them deactivate the card only and request the replacement card from us. We have overnight options available for replacement.